

HOSPITALITY SUPERVISION *and Leadership*

This is an advanced hospitality diploma. It builds upon the foundations of the Level 2 hospitality diploma and allows you to develop the supervisory skills needed for the hospitality industry.

DURATION:
1 YEAR FULL TIME LEVEL 3
PRICE: £1750.00*



ENTRY REQUIREMENTS

- **Level 2 NVQ Hospitality Service / Equivalent Qualification** or be working in that position.
- Completion of at least **two days try out at Lakefield.**
- A successful interview.



COURSE CONTENT

Mandatory Units:

- Set objectives and provide support for team members (5 Credits)
- Develop working relationships with colleagues (3 Credits)
- Contribute to the control of resources (4 Credits)
- Maintain the health, hygiene, safety and security of the working environment (4 Credits)
- Lead a team to improve customer service (7 Credits)

Plus optional units:

- Supervise Functions (5 Credits)
- Supervise Food Service (4 Credits)
- Supervise Housekeeping Operations (4 Credits)
- Support learning and development within own area of responsibility (5 Credits)
- Contribute to the Development of a Wine List (5 Credits)
- Lead and manage meetings (4 Credits)
- Employment rights and responsibilities in the hospitality, leisure, travel and tourism sector (2 Credits)



WHERE YOU COULD WORK

Hotels including the 5 Star Market in Food Beverage Service and Housekeeping, other

residential institutions, hostels, hospitals, care homes, boarding schools, halls of residence, guest houses and bed and breakfast establishments etc.



BENEFITS AFTER FINISHING THE COURSE

With this qualification you can enter immediate employment in positions such as floor housekeeper, restaurant supervisor, chef de partie, front of house manager, event manager, operation manager etc.



CERTIFICATES

During the course you will achieve the following certificates: **City & Guilds Level 3 NVQ Diploma in Supervision and Leadership.**



TIMETABLE

Morning: 8.45am - 12.20pm Practical Hospitality Training;

Afternoon: 1.30-5.30 Theory Classes.

Selected students have the possibility of earning income by working for Netherhall Catering. These hours will be paid at the National Minimum Wage for the age group of the students.

Evening: 6.30- 8.00 Paid Work (optional); **Weekends:** 5 hours Paid Work (optional).



ACCOMMODATION

When you book a course with us you are also able to stay with us for an extra fee of **£49/week.** Accommodation not included in the course.



ADDED BENEFITS

One to one coaching with a Professional mentor; **CPD sessions** - Continuing Professional Development; Visiting hotels, restaurants and contract caterers to gain **insight**; **Teamwork**, developing positive working relationships with others; Opportunity to enter **national competitions** in your field of work; **Placement opportunities** in the hospitality industry; **On-line learning and testing** programme.

** SCHOLARSHIP AVAILABLE. ASK FOR INFORMATION*

